

Security of Information

Automated Utility Systems commits to collect and manage personal information in accordance with the relevant laws pertaining to the region within which you reside. Automated Utility Systems will only collect the relevant information necessary to provide the service requested by you, or if required to maintain our relationship with you. Any information we collect will not be used or disclosed other than for:

- the purpose for which it was collected.
- the purpose that you would reasonably expect.
- the purpose required or permitted by law.
- the purpose authorised by you.

Information Collected on our Website

When you visit our website, our web measurement tools and server logs record information for statistical purposes only, which may include:

- the type of browser, computer platform and screen resolution you are using.
- the name of your internet service provider (ISP).
- your traffic patterns through our site.
 - the date and time of your visit to the site.
 - the pages you accessed and documents downloaded.
 - the previous page you visited prior to accessing our site.
 - the referring web page.

Our web measurement software may use cookies when collecting this information. No attempt is or will be made to identify your personal details except in the event of an investigation when a law enforcement agency may exercise a warrant to inspect our server logs and web measurement tools.

How we treat E-mails

Automated Utility Systems will treat all e-mails as company confidential, any e-mail correspondence sent to our site will be treated as such. If the e-mail content specifically requests or by common knowledge requires the involvement of other parties then this will be done. Our website support staff may monitor e-mail messages however, your name and address details will not be added to a mailing list, nor will we disclose these details to a third party without your consent unless required by law to do so.

Privacy Complaints and Review

If an individual believes that Automated Utility Systems, or a member of its staff, has not dealt with their personal information in accordance with the relevant laws, a complaint may be made to the Chief Executive Officer. The complaint must be in writing and set out what occurred and what the person considers is the breach. The complaint should be made as soon as possible after the incident and in any case within three months from the date when the breach was suspected to have occurred, and should include as much detail as possible about the incident.

Complaints should be emailed to:

Chief Executive Officer, Automated Utility Systems email address ceo@aus-iot.com